

Mo11项目 - 错误 #11116

【手写便签】仅输入标题，点击保存，便签概率性无反应

2020-11-12 17:13 - a3王淑丽

状态:	已打回	开始日期:	2020-11-12
优先级:	高	计划完成日期:	
指派给:	a3王淑丽	% 完成:	0%
类别:		预期时间:	0.00 小时
目标版本:		耗时:	0.00 小时
修正版本号:	1.0.2	补充测试素材:	
模块:	软件	关闭原因:	
应用模块:	超级便签	责任方:	EBEN北京
系统固件版本号:	1.0.1	暂缓原因:	
复现概率:	20%		
描述			
操作步骤： 1，新建手写便签 2，仅输入标题 3，点击保存 4，重复步骤1-3			
实际结果： 便签概率性无反应，出现后点击关闭 应用，无反应			
期望结果： 不保存，正常使用			
15：01			

历史记录

#1 - 2020-11-12 17:14 - a3王淑丽

- 文件 便签无响应.txt 已添加
- 描述 已更新。

#2 - 2020-11-12 17:23 - a3王淑丽

- 描述 已更新。
- 优先级 从 普通 变更为 高

#3 - 2020-12-02 16:07 - 匿名用户

- 文件 anr_2020-12-02-10-25-25-328 已添加

#4 - 2020-12-02 17:01 - 匿名用户

11-12 17:01:15.608 10219 10239 E ActivityManager: ANR in com.ebensz.enote.memo (com.ebensz.enote.memo/.overview.Overview)
11-12 17:01:15.608 10219 10239 E ActivityManager: PID: 11186
11-12 17:01:15.608 10219 10239 E ActivityManager: Reason: Input dispatching timed out (Waiting to send non-key event because the touched window has not finished processing certain input events that were delivered to it over 500.0ms ago. Wait queue length: 12. Wait queue head age: 5504.8ms.)
11-12 17:01:15.608 10219 10239 E ActivityManager: Load: 1.02 / 0.66 / 0.69
11-12 17:01:15.608 10219 10239 E ActivityManager: CPU usage from 6400ms to 0ms ago (2020-11-12 17:01:07.459 to 2020-11-12 17:01:13.860):
11-12 17:01:15.608 10219 10239 E ActivityManager: 17% 10219/system_server: 13% user + 3.4% kernel / faults: 1264 minor
11-12 17:01:15.608 10219 10239 E ActivityManager: 14% 11186/com.ebensz.enote.memo: 13% user + 1.2% kernel / faults: 975 minor
11-12 17:01:15.608 10219 10239 E ActivityManager: 3.8% 13084/cameraserver: 0% user + 3.7% kernel / faults: 60 minor
11-12 17:01:15.608 10219 10239 E ActivityManager: 6.5% 238/surfaceflinger: 3.4% user + 3.1% kernel / faults: 161 minor
11-12 17:01:15.608 10219 10239 E ActivityManager: 1.4% 150/irq/95-wacom_i2: 0% user + 1.4% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 1.4% 11254/com.ebensz.softkeyboard: 0.9% user + 0.4% kernel / faults: 360 minor
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.7% 7/rcu_preempt: 0% user + 0.7% kernel

11-12 17:01:15.608 10219 10239 E ActivityManager: 0.7% 13657/kworker/5:0: 0% user + 0.7% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.3% 215/logd: 0% user + 0.3% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.3% 10427/com.android.systemui: 0.3% user + 0% kernel / faults: 19 minor
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.3% 13642/kworker/u13:1: 0% user + 0.3% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.1% 50/cfinteractive: 0% user + 0.1% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 0% 151/irq/115-wacom_p: 0% user + 0% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.1% 327/media.extractor: 0.1% user + 0% kernel / faults: 7 minor
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.1% 10071/mediaserver: 0% user + 0.1% kernel / faults: 22 minor
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.1% 10073/audioserver: 0% user + 0.1% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.1% 12068/kworker/u13:2: 0% user + 0.1% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.1% 12766/kworker/0:0: 0% user + 0.1% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 0.1% 13971/kworker/u12:3: 0.1% user + 0% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 8.1% TOTAL: 5% user + 3.1% kernel + 0% iowait
11-12 17:01:15.608 10219 10239 E ActivityManager: CPU usage from 1197ms to 1711ms later (2020-11-12 17:01:15.057 to 2020-11-12 17:01:15.571):
11-12 17:01:15.608 10219 10239 E ActivityManager: 9.4% 10219/system_server: 1.8% user + 7.5% kernel / faults: 5 minor
11-12 17:01:15.608 10219 10239 E ActivityManager: 7.5% 10239/ActivityManager: 1.8% user + 5.6% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 3.7% 10346/SensorService: 0% user + 3.7% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 1.8% 10240/android.ui: 1.8% user + 0% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 1.4% 50/cfinteractive: 0% user + 1.4% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 1.7% 12100/kworker/u12:4: 0% user + 1.7% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 1.7% 13657/kworker/5:0: 0% user + 1.7% kernel
11-12 17:01:15.608 10219 10239 E ActivityManager: 1.3% TOTAL: 0.3% user + 0.6% kernel + 0.3% iowait

#5 - 2020-12-03 10:26 - 匿名用户

- 状态 从 新建 变更为 进行中

#6 - 2020-12-07 11:45 - a1龙俊豪

- 状态 从 进行中 变更为 已解决-待验证
- 指派给 从 匿名用户 变更为 a3王淑丽
- 修正版本号 被设置为 1.0.2

#7 - 2020-12-11 11:52 - a3王淑丽

- 文件 新建文本文档.txt 已添加
- 状态 从 已解决-待验证 变更为 已打回
- 指派给 从 a3王淑丽 变更为 匿名用户

1.0.2版本验证失败

#8 - 2020-12-16 10:50 - 匿名用户

----- pid 698 at 2020-12-11 11:52:14 -----
Cmd line: com.android.systemui
Build fingerprint: 'Android/rk3399_all/rk3399_all:7.1.2/NHG47K/user.yll.20201205.140618:user/release-keys'
ABI: 'arm64'
Build type: optimized
Zygote loaded classes=4381 post zygote classes=1538

#9 - 2020-12-16 10:53 - 匿名用户

属于系统com.android.systemui与com.android.phone 线程锁locked

#10 - 2020-12-16 14:28 - 匿名用户

- 指派给 从 匿名用户 变更为 a1徐永峰

请帮忙看看，谢谢

#11 - 2020-12-16 15:04 - a1徐永峰

- 指派给 从 a1徐永峰 变更为 匿名用户

CPU使用并不高

便签和phone应用同时等待同一个0x0ee7cd23导致主线程等待。

```
Cmd line: com.ebensz.enote.memo:remote
"main" prio=5 tid=1 Waiting | group="main" sCount=1 dsCount=0 flags=1 obj=0x72b531a8 self=0x7ef6ec2a00 | sysTid=32476 nice=0 cgrp=default sched=0/0
handle=0x7f7bef59a8 | state=S schedstat=( 429323425 68806356 253 ) utm=33 stm=9 core=0 HZ=100 | stack=0x7fea733000-0x7fea735000 stackSize=8MB | held
mutexes=
at java.lang.Object.wait(Native method)
- waiting on <0x0ee7cd23> (a java.lang.Object)
at java.lang.Object.wait(Object.java:422)
at java.lang.Thread.join(Thread.java:1262)
- locked <0x0ee7cd23> (a java.lang.Object)
at java.lang.Thread.join(Thread.java:1338)
at com.ebensz.enote.memo.monitor.MonitorService.startIntegrityChecking(:3)
at com.ebensz.enote.memo.monitor.MonitorService.onStartCommand(:4)
at android.app.ActivityThread.handleServiceArgs(ActivityThread.java:3508)
at android.app.ActivityThread.-wrap20(ActivityThread.java:-1)
at android.app.ActivityThread$H.handleMessage(ActivityThread.java:1696)
at android.os.Handler.dispatchMessage(Handler.java:106)
at android.os.Looper.loop(Looper.java:164)
at android.app.ActivityThread.main(ActivityThread.java:6552)
at java.lang.reflect.Method.invoke(Native method)
at com.android.internal.os.RuntimeInit$MethodAndArgsCaller.run(RuntimeInit.java:438)
at com.android.internal.os.ZygoteInit.main(ZygoteInit.java:807)
```

Cmd line: com.android.phone

```
"FinalizerWatchdogDaemon" daemon prio=5 tid=4 Waiting | group="system" sCount=1 dsCount=0 flags=1 obj=0x137c1ee0 self=0x7ef6ec4800 | sysTid=2365 nice=4
cgrp=default sched=0/0 handle=0x7edfae84f0 | state=S schedstat=( 3791975 12240523 48 ) utm=0 stm=0 core=0 HZ=100 | stack=0x7edf9e6000-0x7edf9e8000
stackSize=1037KB | held mutexes=
at java.lang.Object.wait(Native method)
- waiting on <0x0ee7cd23> (a java.lang.Daemons$FinalizerWatchdogDaemon)
at java.lang.Daemons$FinalizerWatchdogDaemon.sleepUntilNeeded(Daemons.java:297)
- locked <0x0ee7cd23> (a java.lang.Daemons$FinalizerWatchdogDaemon)
at java.lang.Daemons$FinalizerWatchdogDaemon.runInternal(Daemons.java:277)
at java.lang.Daemons$Daemon.run(Daemons.java:103)
at java.lang.Thread.run(Thread.java:764)
```

SystemUI 主进程的状态是Native并没有异常。

```
"main" prio=5 tid=1 Native | group="main" sCount=1 dsCount=0 flags=1 obj=0x72b531a8 self=0x7ef6ec2a00 | sysTid=2182 nice=0 cgrp=default sched=0/0
handle=0x7f7bef59a8 | state=S schedstat=( 135160553594 19608162903 168584 ) utm=10681 stm=2835 core=0 HZ=100 | stack=0x7fea733000-0x7fea735000
stackSize=8MB | held mutexes=
kernel: (couldn't read /proc/self/task/2182/stack)
native: #00 pc 0000000000079e88 /system/lib64/libc.so (_epoll_pwait+8)
native: #01 pc 00000000000201dc /system/lib64/libc.so (epoll_pwait+48)
native: #02 pc 0000000000015f9c /system/lib64/libutils.so (android::Looper::pollInner(int)+148)
native: #03 pc 0000000000015e78 /system/lib64/libutils.so (android::Looper::pollOnce(int, int*, int*, void**)+108)
native: #04 pc 00000000000116cd8 /system/lib64/libandroid_runtime.so (???)
native: #05 pc 000000000001ddfc /system/framework/arm64/boot-framework.oat (Java_android_os_MessageQueue_nativePollOnce_JI+140)
at android.os.MessageQueue.nativePollOnce(Native method)
at android.os.MessageQueue.next(MessageQueue.java:325)
at android.os.Looper.loop(Looper.java:142)
at android.app.ActivityThread.main(ActivityThread.java:6552)
at java.lang.reflect.Method.invoke(Native method)
at com.android.internal.os.RuntimeInit$MethodAndArgsCaller.run(RuntimeInit.java:438)
at com.android.internal.os.ZygoteInit.main(ZygoteInit.java:807)
```

#12 - 2020-12-16 16:05 - 匿名用户
- 指派给 从 匿名用户 变更为 a3王淑丽

缺少log，难定位问题，
请在新版本测试，如果再次发生anr，请保存当前本中/data/ant 目录下trace文件，以便定位问题

#13 - 2020-12-16 16:06 - 匿名用户
请保存data/anr 目录下文件，并上传

文件				
便签无响应.txt	813 KB	2020-11-12	a3王淑丽	
anr_2020-12-02-10-25-25-328	573 KB	2020-12-02	匿名用户	
新建文本文档.txt	752 KB	2020-12-11	a3王淑丽	