

Mo11项目 - 错误 #11251

手写Office引导页横屏，点击底部新建便签按钮，重复操作，便签没有响应

2020-12-11 17:50 - a3王淑丽

状态:	新建	开始日期:	2020-12-11
优先级:	普通	计划完成日期:	
指派给:		% 完成:	0%
类别:		预期时间:	0.00 小时
目标版本:		耗时:	0.00 小时
修正版本号:		补充测试素材:	
模块:	软件	关闭原因:	
应用模块:	超级便签	责任方:	EBEN北京
系统固件版本号:	1.0.2	暂缓原因:	
复现概率:	80%		
描述			
操作步骤： 1，首次打开手写Office 2，引导页横屏 3，点击底部新建便签按钮 4，让新建便签页面横屏 5，编辑完成后点击保存 6，重复步骤3-6			
实际结果： 便签没有响应			
期望结果： 可新建便签			

历史记录

#1 - 2020-12-16 11:00 - 匿名用户			
12-11 17:31:58.683	586	600 E ActivityManager:	ANR in com.ebensz.office.entry (com.ebensz.office.entry/.EnterActivity)
12-11 17:31:58.683	586	600 E ActivityManager:	PID: 2061
12-11 17:31:58.683	586	600 E ActivityManager:	Reason: Input dispatching timed out (Waiting to send non-key event because the touched window has not finished processing certain input events that were delivered to it over 500.0ms ago. Wait queue length: 16. Wait queue head age: 5503.0ms.)
12-11 17:31:58.683	586	600 E ActivityManager:	Load: 1.4 / 1.26 / 0.75
12-11 17:31:58.683	586	600 E ActivityManager:	CPU usage from 355980ms to 0ms ago (2020-12-11 17:26:01.009 to 2020-12-11 17:31:56.990) with 99% awake:
12-11 17:31:58.683	586	600 E ActivityManager:	15% 236/surfaceflinger: 7.5% user + 7.9% kernel / faults: 14127 minor
12-11 17:31:58.683	586	600 E ActivityManager:	14% 586/system_server: 9% user + 5.2% kernel / faults: 25465 minor 3 major
12-11 17:31:58.683	586	600 E ActivityManager:	8.3% 1465/com.ebensz.enote.memo: 6.8% user + 1.4% kernel / faults: 115840 minor
12-11 17:31:58.683	586	600 E ActivityManager:	3.8% 695/com.android.systemui: 2.7% user + 1% kernel / faults: 38282 minor
12-11 17:31:58.683	586	600 E ActivityManager:	3.8% 1525/com.ebensz.softkeyboard: 2.7% user + 1% kernel / faults: 21353 minor 8 major
12-11 17:31:58.683	586	600 E ActivityManager:	1.5% 147/irq/95-wacom_i2: 0% user + 1.5% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	1.2% 1275/com.ebensz.recognizer.vo.service: 1.1% user + 0% kernel / faults: 12963 minor
12-11 17:31:58.683	586	600 E ActivityManager:	0.8% 7/rcu_preempt: 0% user + 0.8% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0.6% 1898/kworker/0:2: 0% user + 0.6% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0.5% 1132/com.android.launcher3: 0.3% user + 0.1% kernel / faults: 5733 minor
12-11 17:31:58.683	586	600 E ActivityManager:	0.3% 1680/kworker/u13:6: 0% user + 0.3% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0.2% 308/kworker/u13:2: 0% user + 0.2% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0.2% 1187/kworker/u13:5: 0% user + 0.2% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0.2% 179/kworker/u13:0: 0% user + 0.2% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0.2% 309/kworker/u13:3: 0% user + 0.2% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0.1% 1797/com.ebensz.enote.memo.remote: 0.1% user + 0% kernel / faults: 2851 minor
12-11 17:31:58.683	586	600 E ActivityManager:	0.1% 25/kworker/3:0: 0% user + 0.1% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0.1% 50/cfinteractive: 0% user + 0.1% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0.1% 318/audioserver: 0% user + 0% kernel / faults: 25 minor
12-11 17:31:58.683	586	600 E ActivityManager:	0.1% 537/kworker/u12:6: 0% user + 0.1% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0% 6/kworker/u12:0: 0% user + 0% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0% 211/logd: 0% user + 0% kernel / faults: 42 minor
12-11 17:31:58.683	586	600 E ActivityManager:	0% 153/kworker/4:2: 0% user + 0% kernel
12-11 17:31:58.683	586	600 E ActivityManager:	0% 171/mmcqd/1: 0% user + 0% kernel

12-11 17:31:58.683 586 600 E ActivityManager: 0% 1291/com.ebensz.enote.widget: 0% user + 0% kernel / faults: 1267 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1312/com.android.providers.calendar: 0% user + 0% kernel / faults: 365 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 305/jbd2/dm-1-8: 0% user + 0% kernel
12-11 17:31:58.683 586 600 E ActivityManager: 0% 51/kworker/u12:1: 0% user + 0% kernel
12-11 17:31:58.683 586 600 E ActivityManager: 0% 148/irq/115-wacom_p: 0% user + 0% kernel
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1204/android.process.media: 0% user + 0% kernel / faults: 230 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 183/kworker/u12:3: 0% user + 0% kernel
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1006/android.ext.services: 0% user + 0% kernel / faults: 1026 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 688/com.android.phone: 0% user + 0% kernel / faults: 15 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 8/rcu_sched: 0% user + 0% kernel
12-11 17:31:58.683 586 600 E ActivityManager: 0% 287/dmccrypt_write: 0% user + 0% kernel
12-11 17:31:58.683 586 600 E ActivityManager: 0% 323/media.codec: 0% user + 0% kernel / faults: 330 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 146/irq/168-ft5x26: 0% user + 0% kernel
12-11 17:31:58.683 586 600 E ActivityManager: 0% 235/servicemanager: 0% user + 0% kernel
12-11 17:31:58.683 586 600 E ActivityManager: 0% 716/com.android.settings: 0% user + 0% kernel / faults: 31 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1188/android.rockchip.update.service: 0% user + 0% kernel / faults: 55 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1226/com.ebensz.enote.notepad: 0% user + 0% kernel / faults: 68 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1255/com.ebensz.tourist: 0% user + 0% kernel / faults: 28 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1329/com.ebensz.enote.entry: 0% user + 0% kernel / faults: 46 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1403/com.ebensz.password: 0% user + 0% kernel / faults: 63 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1419/com.ebensz.enote.calendar: 0% user + 0% kernel / faults: 27 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1443/com.ebensz.enote.meeting: 0% user + 0% kernel / faults: 46 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1026/com.android.deskclock: 0% user + 0% kernel / faults: 49 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1045/com.android.printspooler: 0% user + 0% kernel / faults: 44 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1059/com.cghs.stresstest: 0% user + 0% kernel / faults: 41 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1080/com.android.smspush: 0% user + 0% kernel / faults: 49 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1241/com.ebensz.enote.notepad:remote: 0% user + 0% kernel / faults: 48 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1352/com.android.managedprovisioning: 0% user + 0% kernel / faults: 58 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1367/com.android.onetimeinitializer: 0% user + 0% kernel / faults: 55 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1386/com.ebensz.filemanager: 0% user + 0% kernel / faults: 53 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1789/kworker/2:2: 0% user + 0% kernel
12-11 17:31:58.683 586 600 E ActivityManager: 0% 316/zygote64: 0% user + 0% kernel / faults: 465 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 1097/com.android.keychain: 0% user + 0% kernel / faults: 51 minor
12-11 17:31:58.683 586 600 E ActivityManager: 0% 158/kworker/1:1: 0% user + 0%

#2 - 2020-12-16 11:01 - 匿名用户

12-11 17:31:51.075 2061 2177 W com.umeng.common.b: No IMEI.
12-11 17:31:51.092 2061 2177 E MobclickAgent: java.lang.NullPointerException: Attempt to invoke virtual method 'android.net.NetworkInfo\$State android.net.NetworkInfo.getState()' on a null object reference: [getMessageHeader error]
12-11 17:31:51.092 2061 2177 E MobclickAgent: at com.umeng.common.b.j(Unknown Source)
12-11 17:31:51.093 2061 2177 E MobclickAgent: at com.umeng.analytics.b.o(Unknown Source)

12-11 17:31:51.093 2061 2177 E MobclickAgent: at com.umeng.analytics.b.a(Unknown Source)
12-11 17:31:51.093 2061 2177 E MobclickAgent: at com.umeng.analytics.b\$b.run(Unknown Source)
12-11 17:31:51.093 2061 2177 E MobclickAgent: at android.os.Handler.handleCallback(Handler.java:755)
12-11 17:31:51.093 2061 2177 E MobclickAgent: at android.os.Handler.dispatchMessage(Handler.java:95)
12-11 17:31:51.093 2061 2177 E MobclickAgent: at android.os.Looper.loop(Looper.java:154)
12-11 17:31:51.093 2061 2177 E MobclickAgent: at android.os.HandlerThread.run(HandlerThread.java:61)
12-11 17:31:51.095 2061 2177 E MobclickAgent: Exception occurred in ReportMessageHandler
12-11 17:31:51.095 2061 2177 W System.err: java.lang.NullPointerException: Attempt to invoke virtual method 'java.lang.String org.json.JSONObject.toString()' on a null object reference
12-11 17:31:51.095 2061 2177 W System.err: at com.umeng.analytics.b.a(Unknown Source)
12-11 17:31:51.095 2061 2177 W System.err: at com.umeng.analytics.b.a(Unknown Source)
12-11 17:31:51.095 2061 2177 W System.err: at com.umeng.analytics.b\$b.run(Unknown Source)
12-11 17:31:51.095 2061 2177 W System.err: at android.os.Handler.handleCallback(Handler.java:755)
12-11 17:31:51.095 2061 2177 W System.err: at android.os.Handler.dispatchMessage(Handler.java:95)
12-11 17:31:51.095 2061 2177 W System.err: at android.os.Looper.loop(Looper.java:154)
12-11 17:31:51.095 2061 2177 W System.err: at android.os.HandlerThread.run(HandlerThread.java:61)

#3 - 2020-12-16 11:19 - 匿名用户
同问题#11116

文件

新建文本文档.txt	582 KB	2020-12-11	a3王淑丽
IMG_20201211_174843.jpg	1.89 MB	2020-12-11	a3王淑丽